



SECURE MESSAGING

Call: 1-833-803-5542



SEND A MESSAGE

Call: 1-833-803-5542



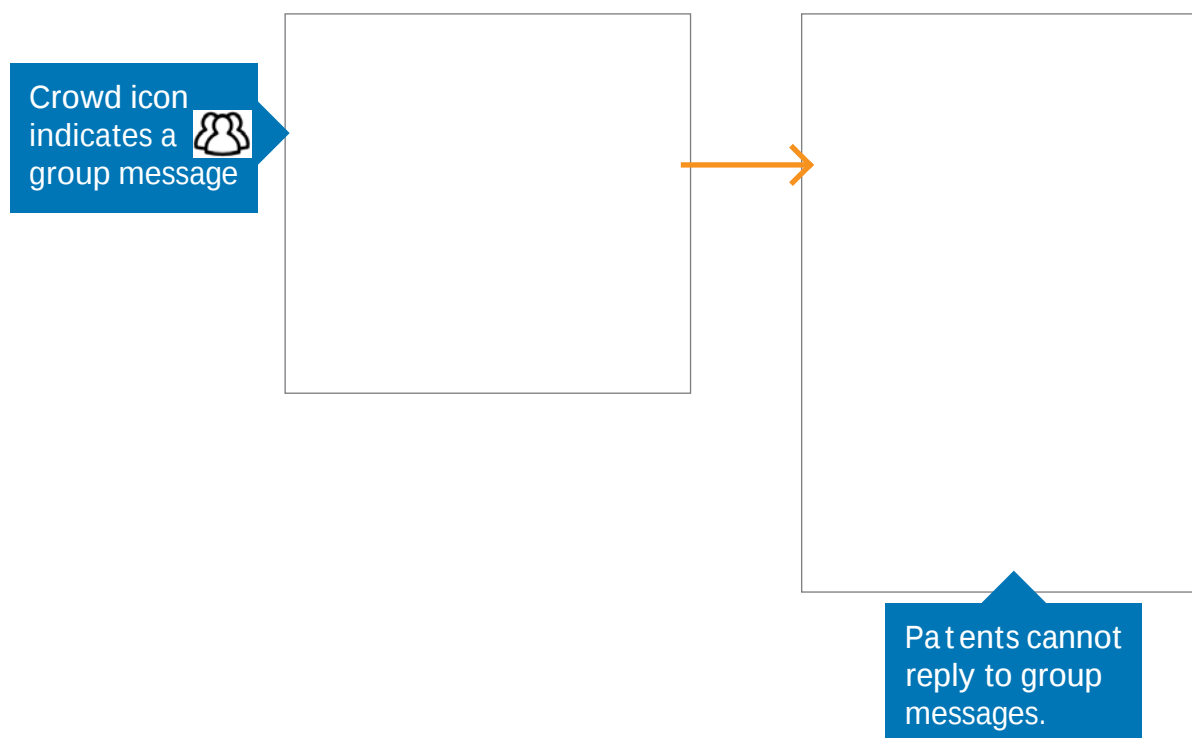
Group Messages

Follow the instructions below to view group messages in the DaVita Care Connect™ (DCC) mobile app.

Note: Your device may appear different based on the brand used (Android vs. iPhone).

VIEW GROUP MESSAGES

Your care team has the ability to send a group message to all patients at a facility or a subset of patients. Group messages are labeled with the “crowd” icon (👥). These messages are used to send a common message to the selected group of patients, such as upcoming events or facility updates. You can read but do not have the ability to create, or reply, to group messages. **To protect your privacy and the privacy of other patients, group messages will not contain PHI.**



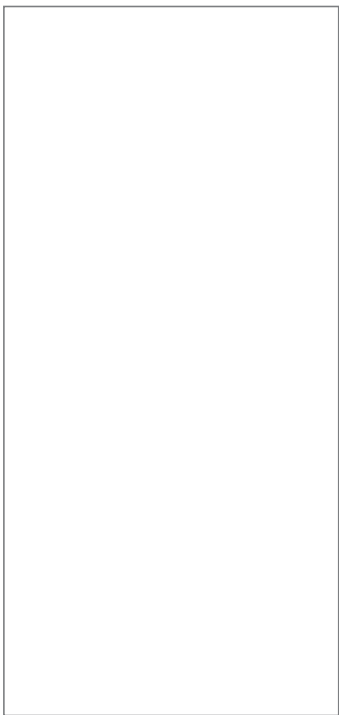
Call: 1-833-803-5542

Add Photo to a Message

Follow the instructions below to attach a photo to a message in the DaVita Care Connect™ (DCC) mobile app.
Note: Your device may appear different based on the brand used (Android vs. iPhone).

ATTACH PHOTO TO A MESSAGE

You may only attach a photo as a reply to a message (not a new message).
Note: You can also upload a photo directly without attaching it to a message.



Call: 1-833-803-5542

Add Photo to a Message

ATTACH PHOTO TO A MESSAGE, CONTINUED

- **Step 5:** Tap **Take a Photo** or **Choose a Photo**.
- **Step 6:** Take the photo by tapping the white circle. Tap **OK** to use. For iPhone, tap **Use Photo**.
- **Step 7:** Tap **Confirm**.

